

Particulars

About Your Organisation

Organisation NameCreightons PLC

Corporate Website Address<http://www.creightons.com>

Primary Activity or Product

- Manufacturer
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Related Company(ies)Yes

Company	Primary Activity	RSPO Member
Potter & Moore Innovations Ltd	Manufacturer	Yes

Membership

Membership Number	Membership Category	Membership Sector
4-0406-14-000-00	Ordinary	Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Home & Personal Care Goods
 - Cleaning Agents
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Do you manufacture for:

Both Private Label and Own Brand

2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

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2.2.3 Total volume of Palm Kernel Oil used in the year:

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2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

382

2.2.5 Total volume of all palm oil products you used in the year:

382

2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:**In Your Own Brand**

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	-	-	-
2	Mass Balance	-	-	50.00
3	Segregated	-	-	-
4	Identity Preserved	-	-	-
5	Total volume of palm oil handled that is RSPO-certified	-	-	50.00

In Your Private Label

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	-	-	50.00
2	Mass Balance	-	-	49.00
3	Segregated	-	-	-
4	Identity Preserved	-	-	-
5	Total volume of palm oil handled that is RSPO-certified	-	-	99.00

2.4.1 Volume of Palm Kernel Expeller used/ handled:

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2.4.2 What type of products do you use CSPO for?

We are a contract manufacturer of toiletries and cosmetics. We do not actually use any palm oil or palm kernel oil but do use raw materials such as detergents, humectants, emulsifiers and emollients derived from both materials.

2.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:

Europe --%
 India --%
 China --%
 South East Asia --%
 North America --%

2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe --%
 India --%
 China --%
 South East Asia --%
 North America --%

Time-Bound Plan

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

2014

Comment:

Started purchasing MB fatty acids and MB fatty alcohols mid 2014. Company bought 25T Green Palm PKO certificates and 25T Green Palm Palm Oil certificates to cover requests from two UK Supermarkets

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2017

Comment:

Have identified MB sources for most major palm derivatives used. Some materials are still proving to be challenging. Non compliant sources will be removed from our supply base as products get redeveloped / re-launched over next two years

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2017

Comment:

This date is dependent on suppliers continuing to develop RSPO certified sources.

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

y

3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?

y

When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?

2016

3.6 Which countries that your organization operates in do the above commitments cover?**3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

In 2014, approximately 25% of the Palm derivatives used were from a mass balance source. In 2015 this figure should be in excess of 60%.

When raw materials which are not from an RSPO sustainable source have been removed or replaced with alternatives I expect all of the palm derived material used to be at least mass balance.

3.8 Date of first supply chain certification (planned or achieved)

2014

Comment:

First audit was with BM Trada in June 2014
Next audit is 4 December 2015

Trademark Related

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

No

Please explain why

At present inconsistent supply makes it difficult to commit to using trademarks on our brands.

It is a route we would like to go down in future when we are confident we can maintain consistent supply source of mass balance and segregated material. This also has to be coordinated with a range re-launch.

GHG Emissions**5.1 Are you currently assessing the GHG emissions from your operations?**

Yes

5.2 Do you publicly report the GHG emissions of your operations?

Yes

Actions for Next Reporting Period**6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.**

To continue as members of RSPO, maintain Supply Chain Accreditation and continue to increase volume and number of mass balance materials bought. Also actively encouraging mass balance suppliers to move to segregated sources of supply.

Reasons for Non-Disclosure of Information**7.1 If you have not disclosed any of the above information, please indicate the reasons why**

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- Others:

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Application of Principles & Criteria for all members sectors**8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
[M-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
[M-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[M-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
[M-Policies-to-PNC-stakeholderengagement.pdf](#)

8.2 What steps will/has your organization taken to support these policies?

These policies and operating procedures have been used in the running of our business and been audited many times in ethical (SMETA) audits and in technical audits

Commitments to CSPO uptake

**As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:
Do you have plans to?**

Yes

Please specify

In the cosmetic and toiletries industry the supply of CSPO material has not been very fluid. The availability of MB material has increased through 2015, segregated material is in short supply and from our experience not commercially viable consistent availability and price. We hope the majority of palm derivatives will be Mass Balance by end of 2017.

9.1 Do you have plans to immediately cover the gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

Will purchase Green Palm certificates where specifically asked by third party retail customers.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

Have no concession maps to share

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We have been working with our major suppliers regarding sustainable palm oil since 2012. Some companies have been proactive, some are poor at responding.

Cost - company has had to absorb all costs, RSPO membership, Supply Chain audits, Green Palm certificates and absorb the cost of buying MB materials at inflated prices. UK retailers are not prepared to absorb any cost in sharing the burden of moving to sustainable sources.

Some suppliers have made major strides forward in the supply of MB material, hopefully this will lead to availability of commercially viable segregate material.

In the past two years our business has won two awards from UK retailers for the strides made in moving to sustainable palm material in products we manufacture

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Have worked very closely with UK and overseas suppliers to encourage movement to mass balance or segregated sources. This has included commitment to buy six months in advance and buy fixed contract quantities where required.

Also worked very closely with major UK retailers to support their palm policies.

Have an education program within our business to train all major sales and technical staff in the importance of buying sustainable palm oil materials

4 Other information on palm oil (sustainability reports, policies, other public information)

have won two awards from major UK retailers for work related to sustainable palm derivatives
